

The HEC logo consists of the letters 'HEC' in a bold, white, sans-serif font. A thin green horizontal line is positioned directly beneath the letters.

HONEST ELEVATOR COMPANY

The background of the advertisement is a photograph of an elevator interior. The walls are finished with light-colored wood paneling. A large mirror on the left wall reflects the interior. On the right wall, a black vertical control panel is mounted, featuring a digital display at the top showing '08' in blue, a weight and capacity label in the middle, and a row of circular buttons at the bottom. A silver handrail is visible on the right side of the frame.

MOVING IRELAND WITH CONFIDENCE

Maintenance. Repairs. Modernisation. New installations.

NATIONWIDE LIFT, ESCALATOR & TRAVELATOR SPECIALISTS

INDEPENDENT. EXPERIENCED. RESPONSIVE.

Built around your building

HEC is an independent Irish lift and escalator company delivering dependable maintenance, repairs, modernisation and new equipment installation nationwide.



MULTI-MANUFACTURER

Practical support across a wide range of lift, escalator and travelator equipment.

CLEAR COMMUNICATION

Straightforward reporting, honest recommendations and transparent pricing.

ENGINEERING EXPERIENCE

A management and engineering team with extensive industry experience.

NATIONWIDE SUPPORT

Planned and responsive technical coverage throughout Ireland.



PLANNED MAINTENANCE

Maintenance that prevents disruption

The best maintenance programme is designed around the equipment, its use and the operational importance of each unit.

- **RISK-BASED SCHEDULING**

Visit frequency aligned to usage, condition and building dependency.

- **PREVENTATIVE ATTENTION**

Early identification of wear, deterioration and emerging defects.

- **USEFUL REPORTING**

Clear findings, priorities and recommended next actions.

- **24/7 SUPPORT**

Emergency call-out support for contracted customers, subject to contract terms.



RESPONSIVE REPAIRS

Clear answers. Practical action.

When equipment fails, customers need informed decisions, realistic timescales and disciplined follow-through.

- **FAULT DIAGNOSIS**

Experienced assessment across equipment from multiple manufacturers.

- **REPAIR PLANNING**

Parts, access and engineering resources coordinated before attendance.

- **LIVE FOLLOW-UP**

Open items monitored through to repair, testing and return to service.

- **TRANSPARENT QUOTATIONS**

Scope, exclusions and recommendations explained clearly.



Renew the right parts - not everything

Modernisation can improve reliability, safety, appearance and energy performance while retaining suitable existing equipment.

- **TECHNICAL SURVEY**

A structured review of controls, drive, doors, fixtures, car and associated systems.

- **PHASED OPTIONS**

Works prioritised around safety, reliability, compliance and budget.

- **OPEN SOLUTIONS**

Where appropriate, we favour maintainable, non-proprietary equipment.

- **INTERIOR UPGRADES**

Coordinated wall, ceiling, lighting, flooring and detailing packages.



NEW EQUIPMENT

Specified for the building and its duty

HEC supports new lift and access-equipment projects from early review through installation, testing and handover.

- **PASSENGER AND GOODS LIFTS**

Solutions matched to capacity, traffic, travel and building use.

- **PLATFORM AND ACCESS LIFTS**

Practical accessibility solutions for commercial and public settings.

- **DESIGN COORDINATION**

Clear interfaces with architects, builders, electrical contractors and clients.

- **LONG-TERM MAINTAINABILITY**

Equipment selected with servicing, parts availability and ownership in mind.

Specialist capability in-house

HEC provides planned maintenance, repair and refurbishment support for moving walkways and escalators nationwide.

- **MAINTENANCE AND REPAIR**

Structured inspections, adjustment, cleaning and component replacement.

- **HANDRAIL CAPABILITY**

In-house handrail preparation and replacement capability.

- **RETAIL AND PUBLIC SPACES**

Support designed around high traffic, trading hours and safe access.

- **CONDITION PLANNING**

Practical recommendations for repair, refurbishment and future investment.

One responsive technical partner

A broader capability helps clients manage vertical transport and loading-bay equipment through one accountable team.

- **DUMBWAITERS AND SERVICE LIFTS**

Maintenance and repair for food, document and light-goods movement.

- **DISABLED-ACCESS LIFTS**

Support for platform lifts and other accessibility equipment.

- **DOCK LEVELLERS**

Nationwide planned maintenance, inspection and repair support.

- **EMERGENCY COMMUNICATIONS**

Open-protocol options that reduce unnecessary contractor lock-in.

Support shaped around the site

Different buildings create different risks. HEC plans service delivery around access, traffic, dependency, operating hours and the people who rely on the equipment.

COMMERCIAL & OFFICES

Reliable movement, professional reporting and minimal disruption.

RESIDENTIAL

Responsive communication for residents, agents and management companies.

RETAIL

Maintenance planned around trading hours and high public usage.

HEALTHCARE

Attention to dependency, controlled access and operational continuity.

INDUSTRIAL

Goods movement, site rules, permits and production-critical equipment.

PUBLIC BUILDINGS

Accessible, dependable equipment supported by clear records.

A simple promise

We will tell you what we found, what matters now, what can wait and what the sensible next step is.

HEC

HONEST ELEVATOR COMPANY

TALK TO HEC

LET'S KEEP YOUR BUILDING MOVING

Speak to us about a site survey, maintenance review or quotation.

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